

Intuitive Learning Customer Training Guide

Purpose

This guide shows you how to access Intuitive Learning, select and enroll in technology learning plans and simulation programs for one or more hospitals you are associated with, access your performance scores, and download your training certificates and transcripts. For more information on SimNow, visit the SimNow page of Intuitive.com.

If you have questions about the content in this guide, select Support > Contact Us within Intuitive Learning to contact the customer support team in your region.

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Log In to Intuitive Learning for the First Time

Step 1

Once your Intuitive account has been created, navigate to learning.intuitive.com. Enter the email address and password for your Intuitive account, then select **Log in**.

Step 2

Verify or adjust your preferred language for site content and select **Confirm**.

Step 3

If prompted, **Agree** to the Hospital Management Disclaimer.

Step 4

If prompted, set your Simulator Preferences and select **Continue**.

Step 5

Set your Notification Preferences and select **Done**.

Set Up or Update Your Intuitive Account Profile and Settings

You can update your Intuitive account at any time.

Step 1

Select your **username**, then **Profile and Settings**.

Step 2

Set or confirm your Simulation Program and Settings preferences.

Step 3

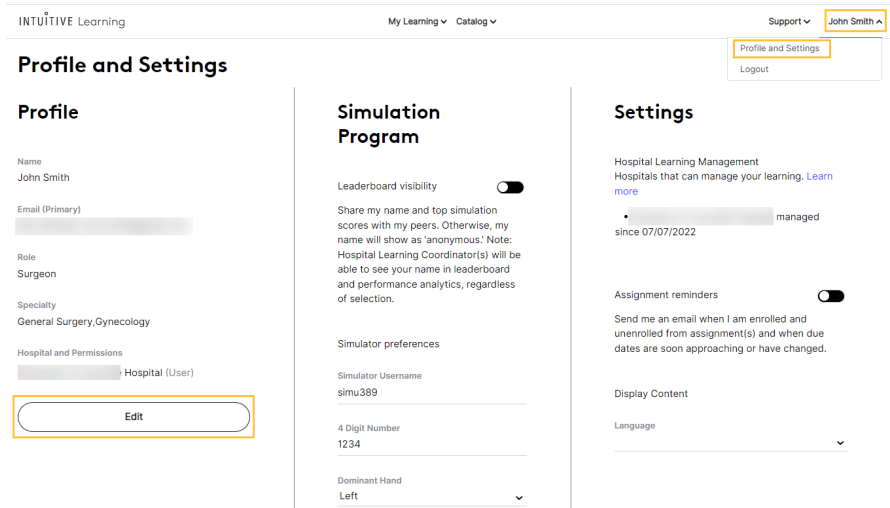
Select **Edit** and then complete or update your profile.

Note: Your profile must contain at least one hospital.

Select **Save** to record your profile changes.

Step 4

To implement your changes and preferences, log out of Intuitive Learning and then log in again at www.learning.intuitive.com.



Find and Enroll in a Learning Plan

Select a learning plan to further your understanding of systems, procedures, instruments, and accessories.

Option 1 - Home page

Step 1

From the home page, scroll down to the curated list of recommended learning content.

Select **Details** to preview the courses in the learning plan.

A blue **New** flag signifies recently added content.

Step 2

Select **Enroll** to add the learning plan to your assignments.

The screenshot shows the Intuitive Learning user interface. At the top, there is a navigation bar with 'INTUITIVE Learning', 'My Learning', 'Catalog', 'Support', and 'John Smith'. Below this, the 'Currently enrolled' section shows a course titled 'Essential multiport system fundamentals and da Vinci technical skills (Surgeon - da Vinci X - OS4 v9)' with an 'In Progress' status. To the right, a 'Quick access' sidebar contains links for 'Download certificates & reports' and 'Access product resources'. The main content area features a 'Recommended' section with a search bar and a 'Learning plans' header. Below the header, there are four learning plan cards, each with a 'New' flag, a title, a role description, and 'Details' and 'Enroll' buttons. The first card is highlighted with a yellow border.

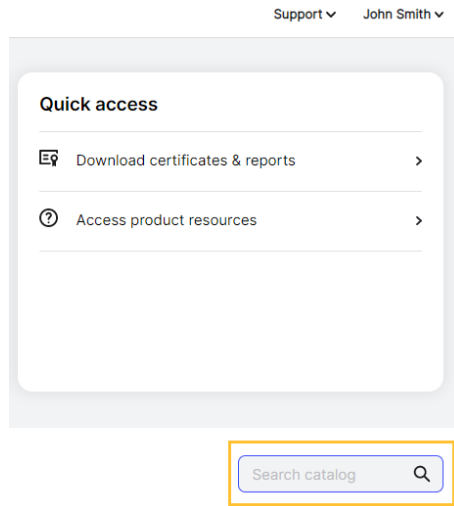
Learning Plan Title	Role	Buttons
Essential single-site system fundamentals and da Vinci technical skills...	Surgeon Advanced	Details, Enroll
Integrated Table Motion (ITM) overview (All Roles - da Vinci Xi - P7, P8,...	All Roles	Details, Enroll
SI Single-Site Training (P9)	First Assistant Foundational	Details, Enroll
X Multi-Port for Robotic Coordinators (P7)	First Assistant Foundational	Details, Enroll

Find and Enroll in a Learning Plan-continued

Option 2 - Search

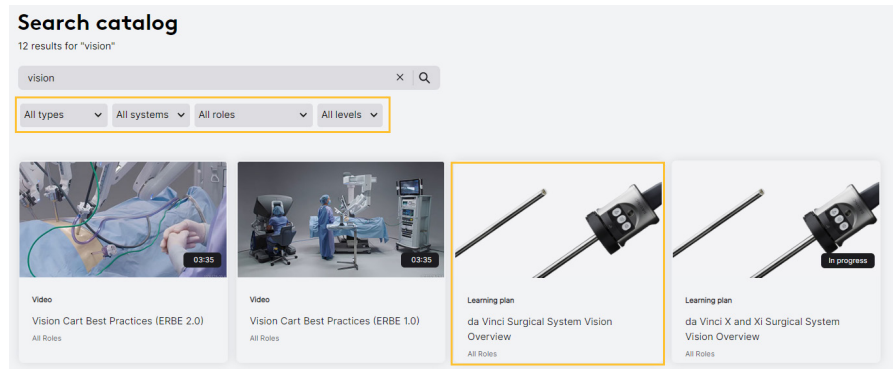
Step 1

Search the catalog from the home page.



Step 2

Browse, scroll, or use the filters to locate relevant learning plans.

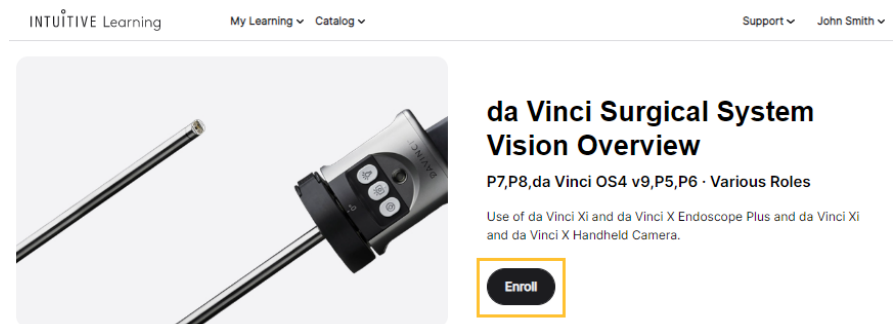


Step 3

Select the desired **learning plan**.

Step 4

Select **Enroll** to add the learning plan to your assignments.

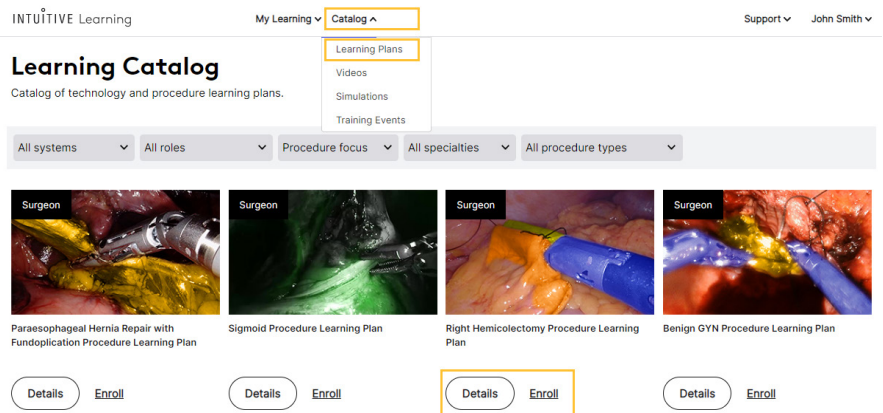


Find and Enroll in a Learning Plan-continued

Option 3 - Learning Catalog

Step 1

Select **Catalog**, then **Learning Plans**.



Step 2

Browse or use the filters to locate relevant learning plans.

Select **Details** to preview the courses in the learning plan.

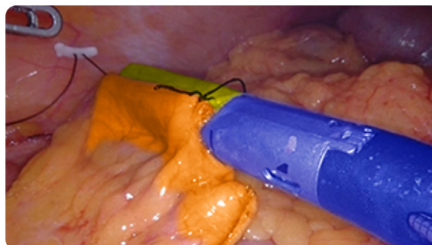
Select **Enroll** to add a learning plan to your assignments.

Note: Choose **Procedure focus** to enroll yourself in procedure-focused learning plans. Hospital Learning Coordinators cannot assign them.

Unenroll from a Learning Plan

Step 1

Open the learning plan and select **Unenroll** to remove it.



Right Hemicolectomy Procedure Learning Plan

P5,P6,P7,P8,da Vinci OS4 v9 - Surgeon

The right hemicolectomy Procedure Learning Plan consists of: Right Colectomy procedure card and a corresponding procedure video



Step 2

When prompted, select **Unenroll** again to confirm.

Unenroll from learning plan?

We saved your progress in Right Hemicolectomy Procedure Learning Plan so you can enroll later to continue where you left off.



Complete a Course

Select **Start** to begin a course.

To resume a course, select the **course name** on the home page

or

select **My Learning**, then **Assignments**, and select the **learning plan**.

Open the desired **activity** and select **Continue**.

To navigate within a learning plan, select the **activity** arrow or use the **Next** and **Previous** buttons.

To confirm that you have completed an assignment, review the course content, select the **Completion Status**, and then **Submit**.

Some courses can only be marked complete by an Intuitive representative or may be automatically marked complete once finished. For instructor-led courses without a completion status option, please contact your Intuitive representative to schedule training.

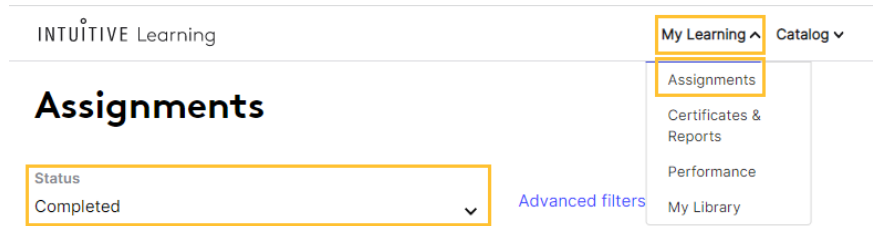
View Completed Courses

Step 1

To view completed learning plans, or courses within a learning plan, go to **My Learning**, then **Assignments**.

Step 2

Select the **Status** arrow, then **Completed**.

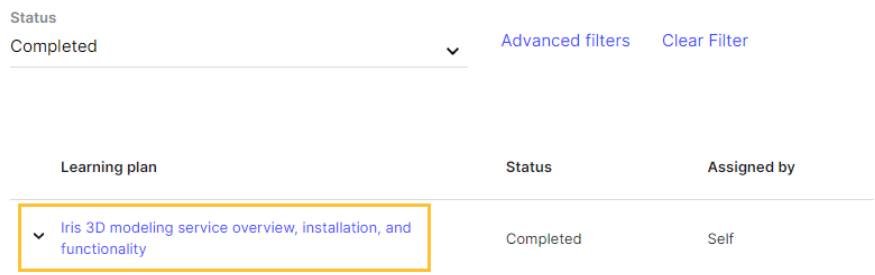


Retake a Course

Step 1

Select the **name** of a completed course.

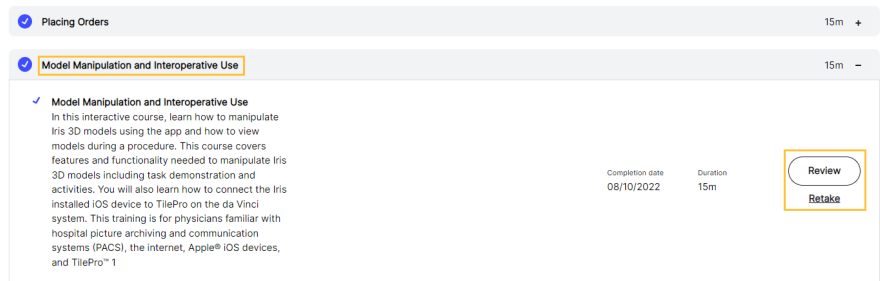
Assignments



Step 2

Select the desired activity, then select **Review** or **Retake**.

- Select **Review** to study the materials again.
- Select **Retake** to study the materials and answer all questions. Successfully complete the course to receive an updated certificate.



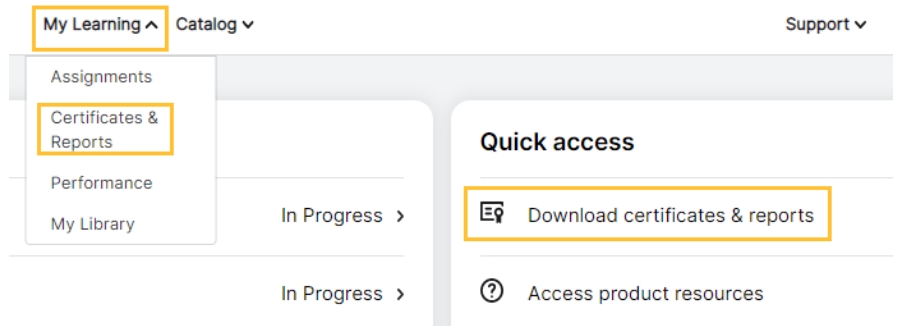
Download a Completion Certificate

Step 1

From the home page Quick access panel, select **Download certificates & reports**

or

select **My Learning**, then **Certificates & Reports**.



Step 2

Locate the desired course, then select **Certificate** to download a PDF copy of the certificate of completion.

Certificates & Reports

Document type
All document types ▾

Certificate/Report ▾	Completed ▾	Download
Model Manipulation and Interoperative Use	08/11/2022	Certificate
Placing Orders	08/11/2022	Certificate

Find and View Videos

Option 1 - Home page

Step 1

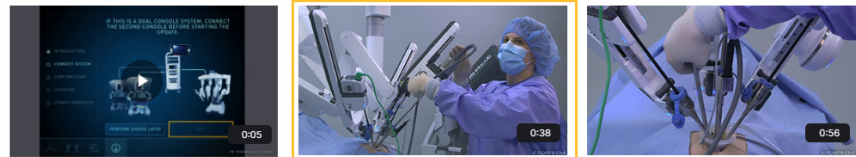
From the home page, scroll down to the curated list of recommended technology training and procedure videos.

A blue **New** flag signifies recently added content.

Step 2

Select the video to view it.

Technology training videos [View all →](#)

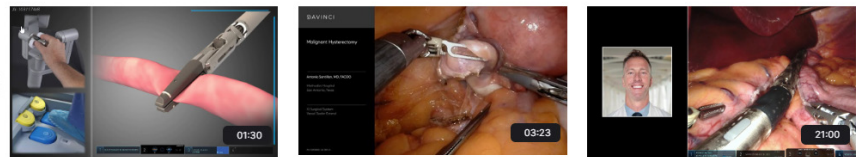


Update the operating system on the da Vinci surgical system
First Assistant | Foundational

Retraction
All Roles

Cannula exchange
All Roles

Procedure videos [View all →](#)



Vessel sealer sealing
First Assistant

da Vinci Xi Malignant Hysterectomy
Dr. Antonio Santillan | First Assistant

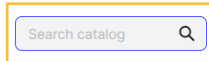
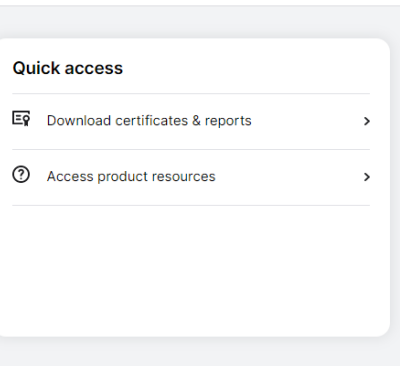
New da Vinci Xi System Sleeve Gastrectomy
Dr. Matthew Fourman | Surgeon

Option 2 - Search

Step 1

Search the catalog from the home page.

Support ▾ John Smith ▾

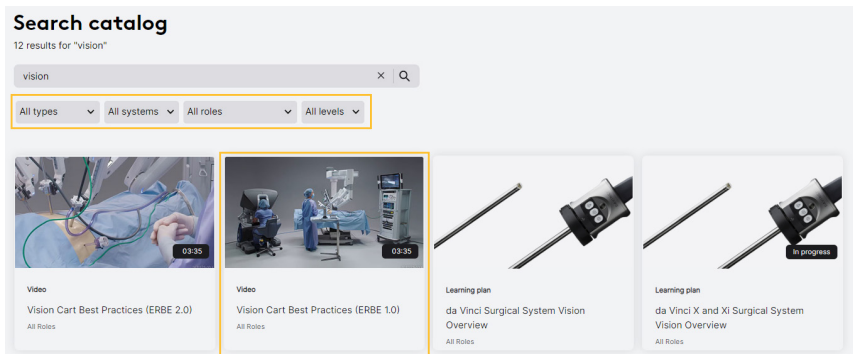


Step 2

Browse, scroll, or use the filters to locate relevant videos.

Step 3

Select the desired video to view it.



Find and View Videos-continued

Option 3 - Video Catalog

Step 1

Select **Catalog**, then **Videos**.

From the **Video Catalog**, use the search box or filters to locate relevant videos, and then select the video you would like to view.

Select **New Release** to see the most recent videos in the catalog.

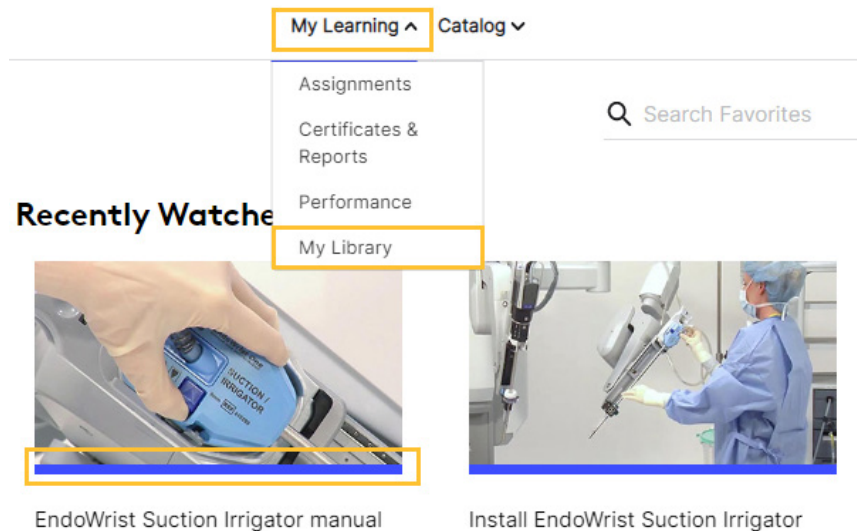
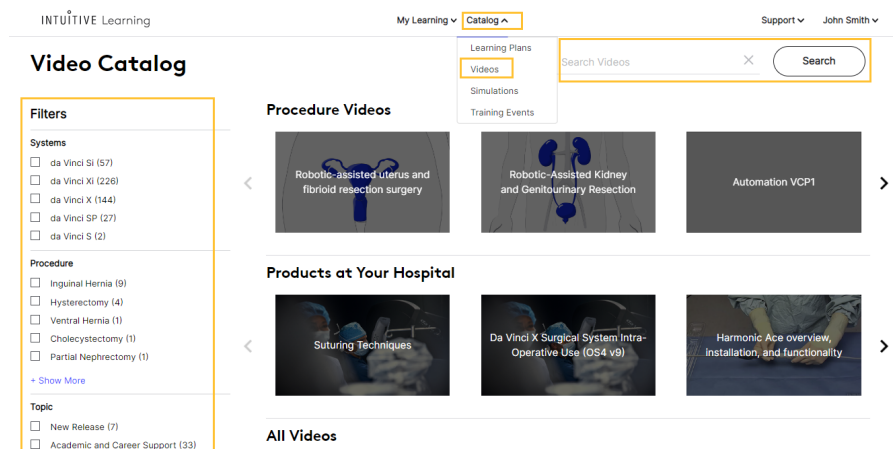
Select **Academic and Career Support** for a list of available training and career development videos led by robotic surgeon thought-leaders.

Select a video to play it. A blue line indicates completed videos.

Select **Add to Favorites** to save the video to your My Favorites list.

Select **Share** to generate a direct link to a video. Email the link to share the video with your peers.

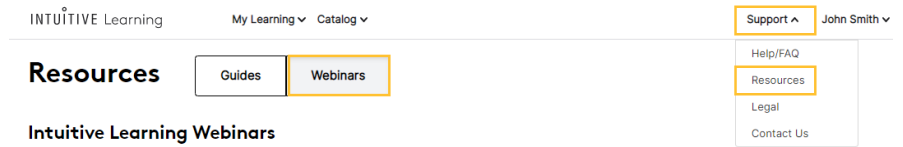
To view favorited and recently watched videos, select **My Learning**, then **My Library**.



Register for a Live Intuitive Learning Training Webinar

Step 1

To find available Intuitive Learning training webinars, select **Support**, then **Resources**, then **Webinars**.

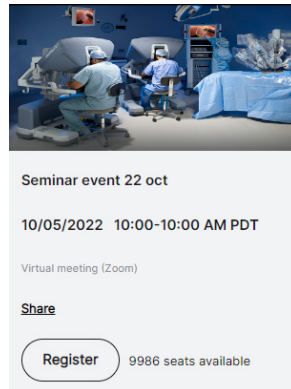


Step 2

Select the **event** card to view details.

Select **Share** on the event card or detail view to create an email containing a link to the event.

To enroll in the webinar, select **Register** on the event card or detail view, answer the questions and select **Send**.



A confirmation email, calendar invitation, and reminder email are sent to the email address aligned to your Intuitive account.

If you register for a webinar but decide not to attend, select **Unregister** on the webinar event card or detail view. A cancellation confirmation email is sent automatically.

Join a Live Intuitive Learning Training Webinar

Step 1

Select **Support**, then **Resources**, then **Webinars**.

Step 2

Filter or browse for the webinar, review the session information, and select **Join Now**.

When prompted, select **Open Zoom meetings** and attend the webinar as usual.

View Intuitive Learning Webinar Registrations and Completions

Step 1

Select **Support**, then **Resources**, then **Webinars**.

Step 2

To view registrations, select the **Status** arrow, then **Upcoming**.

To view completions, select the **Status** arrow, then **Past**.

Find Training Events Hosted by Intuitive

Consult the Training Event Catalog for a list of upcoming learning opportunities. To register for a training event, select Learn More or contact your Clinical Sales Representative. Registration confirmation is available through email, and registration status is not reflected in the Training Event Catalog.

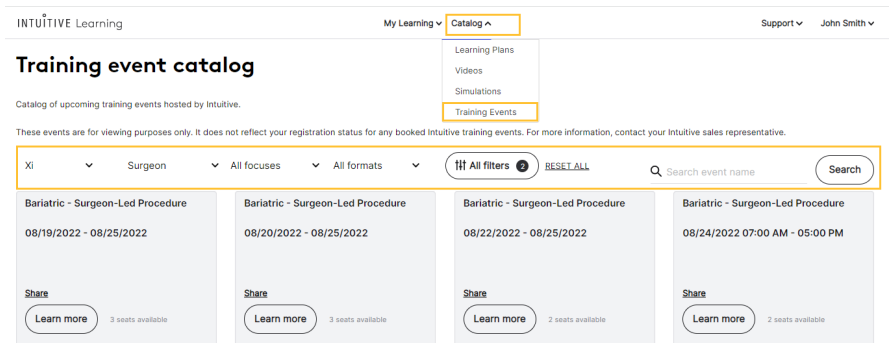
Note: Currently only Intuitive training events hosted in the United States are visible in the Intuitive Learning Training Events Catalog.

Step 1

To find available training events, select **Catalog**, then **Training Events**.

Step 2

Filter, search, or browse for events.



Step 3

Select the **event** card or **Learn More** to view details and the full course description.

Step 4

Review **course details** and the **full course description**.

Step 5

Select **Request Info**, then **Send** to contact your Intuitive Clinical Sales Representative for more information about the event.

Select **Share** on the event card or details screen to create an email containing a link to the event.

View Simulation Exercises

The simulator catalog is visible to all customers and is for reference purposes only. Learners cannot enroll in individual simulation exercises within Intuitive Learning but can launch individual exercises directly from the SimNow simulator. For the best data experience, we recommend assigning exercises as part of a simulation program. For more information on Intuitive’s SimNow simulator, visit [the SimNow page of Intuitive.com](https://www.intuitive.com/simnow).

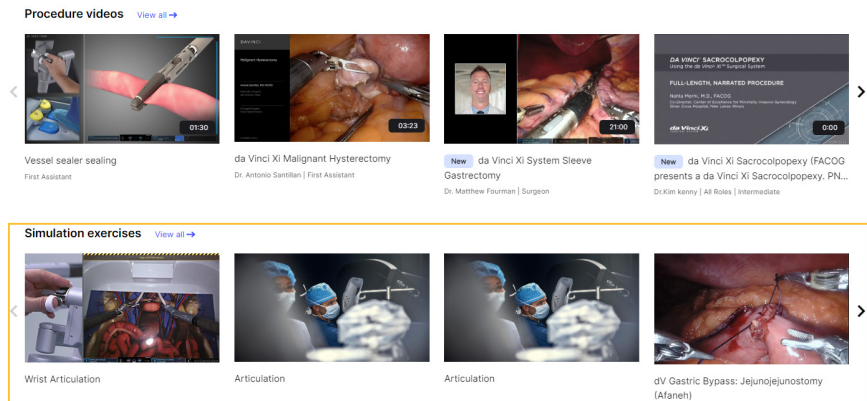
Option 1

On the home page, scroll down to the curated list of recommended simulation exercises based on the system installations at your hospital.

Select **Simulation exercises** for a list of available programs and exercises.

Select a simulation exercise image or name for more information.

Note: All simulation exercises must be performed on the simulator.

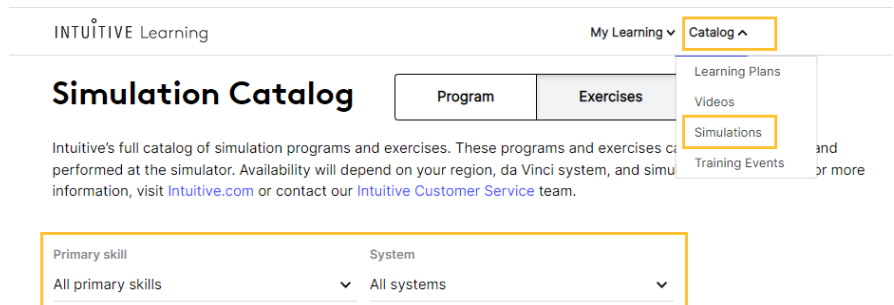


Option 2

For simulation exercise and exercise program information, select **Catalog**, then **Simulations**.

Select **Exercises** to view an overview of available simulation exercises. All simulation exercises must be performed at the simulator.

Use the **Primary skill** and **System** arrows to filter the available exercises. Select the thumbnail to view exercise details.



Enroll in a Simulation Program

Step 1

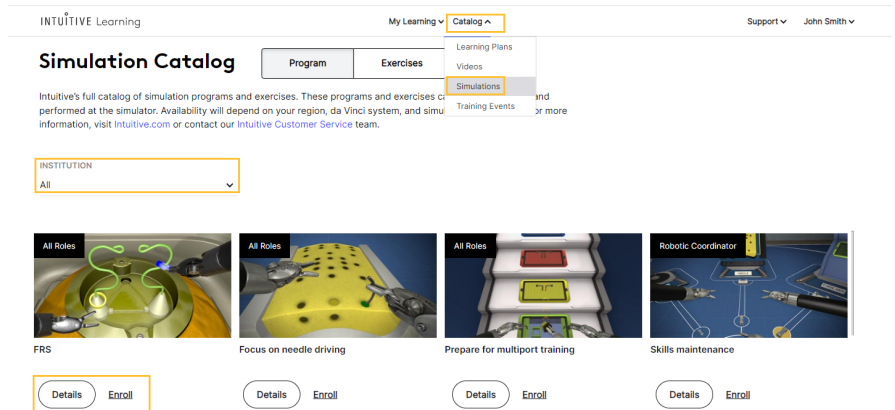
Select **Catalog**, then **Simulations**.

Step 2

In the **Simulation Catalog**, select **Program** to search for a simulation program.

Select the **Institution** arrow to filter for simulation programs at the selected hospital.

Select **Details** to preview the exercises within the program.



Step 3

Select **Enroll** on the program card or details view to enroll in a program.

Note: The Enroll button is greyed out if the simulation program is not enabled for self-enrollment. This is managed by the Hospital Learning Coordinator (HLC) at your hospital.

Unenroll from a Simulation Program

Select **Unenroll** from the program card or details view to remove a program from your assignments.

Learners cannot unenroll from a simulation program that has already been completed or that was assigned by a Hospital Learning Coordinator or Intuitive representative.

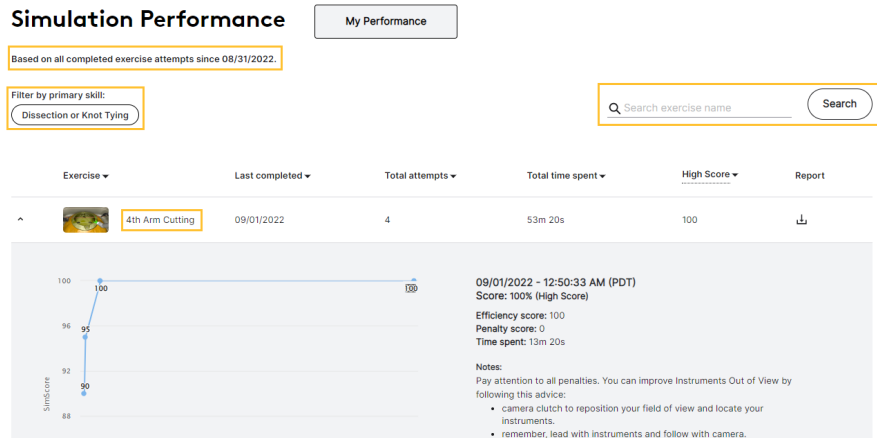
The Enroll button will be greyed out and marked **Enrolled**.

View and Download Simulation Exercise Performance

Step 1

Select **My Learning**, then **Performance**.

The top of the page indicates the date you first completed an exercise on the simulator. In the chart, you will see a list of all simulation exercises you have attempted, the date of your most recent attempt, total attempts, total time spent, and your high score for that exercise.



Step 2

Filter by **primary skill** or use the **exercise name search** to find a particular exercise.

Select the **exercise title** to view more details about your exercise performance.

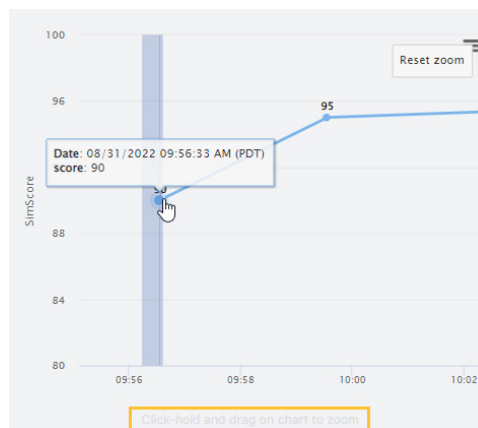
The chart shows each attempt and your progress over time. The details view shows the date, time, high score, efficiency score, penalty score, time spent, and notes text.

Note: Your total score is your efficiency score minus your penalty score.

Hover your cursor over a data point to see the date, time, and high score of the attempt.

Drag the mouse on the chart to zoom in.

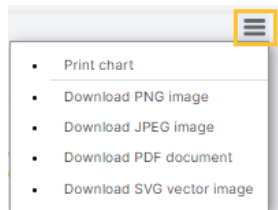
For multiple attempts made on the same day, zoom in until the stacked data points separate, then select the attempt for more information.



View and Download Simulation Exercise Performance-continued

Step 3

Select the **chart context menu** to print or download an image of the chart.



To download your scores for an exercise, select the **Download** icon in the **Report** column.

Exercise	Last completed	Total attempts	Total time spent	High Score	Report
4th Arm Cutting	09/01/2022	4	53m 20s	100	

View the Simulation Leaderboard

The Simulation Leaderboard allows you to view your simulation performance ranking amongst peers at your hospital.

Step 1

Select **My Learning**, then **Performance**.

Step 2

Select **Leaderboard**.

Step 3

Select an **Exercise**, then the hospital where you completed the exercise. Your name will be highlighted in blue.

Simulation Leaderboard
Since 08/09/2022, 12:00 AM

Exercise: 4th Arm Cutting | Hospital: Hospital | User status: Active

Name by ranking	Time	Penalty	High Score
★ John Smith	8m 20s	20	80
★ Anonymous	8m 20s	20	80

Select **Time**, **Penalty**, or **High Score** to sort the ranking by the respective metric.

Update Your Simulation Program Preferences

Step 1

From the home page, select your **username**, then **Profile and Settings**.

Step 2

Reset your preferences as desired, then select **Save**.

INTUITIVE Learning My Learning Catalog Support John Smith

Profile and Settings

Profile

Name
John Smith

Email (Primary)
John.Smith@intuitivelearning.com

Role
Surgeon

Specialty
General Surgery, Gynecology

Hospital and Permissions
University of Louisville Hospital (User)

Edit

Simulation Program

Leaderboard visibility

Share my name and top simulation scores with my peers. Otherwise, my name will show as 'anonymous.' Note: Hospital Learning Coordinator(s) will be able to see your name in leaderboard and performance analytics, regardless of selection.

Simulator preferences

Simulator Username
simu389

4 Digit Number
1234

Dominant Hand
Left

Settings

Hospital Learning Management
Hospitals that can manage your learning. [Learn more](#)

- University of Louisville Hospital managed since 07/07/2022

Assignment reminders

Send me an email when I am enrolled and unenrolled from assignment(s) and when due dates are soon approaching or have changed.

Display Content

Language
English


Save

Where to Go for Help

Contact your local customer support team for assistance or navigate to Contact Us for Intuitive support contact details.

You can access the **Support** menu in Intuitive Learning, which includes **Resources**, Frequently Asked Questions (Help/FAQs), and Intuitive support contact information ([Contact Us](#)).

Submit Your Feedback

The Feedback button is available on most pages in Intuitive Learning. Select  **Feedback** to rate your Intuitive Learning experience and share additional feedback or suggestions for content or site enhancements.

Send Feedback

How satisfied are you with Intuitive Learning? *

0 1 2 3 4 5

Very unsatisfied Very satisfied

How likely are you to recommend Intuitive Learning? *

0 1 2 3 4 5 6 7 8 9 10

Not at all likely Extremely likely

What could we do to improve your experience?

Enter your comments or suggestions

CANCEL
SEND

By using this feature and submitting feedback, you agree to allow Intuitive to follow up with you to learn more. All feedback shared will be used solely for internal purposes aimed at the delivery and improvement of Intuitive products and services and will be deleted after one year.

Disclosures

Training provided by Intuitive is limited to the use of Intuitive technology, instruments, and accessories. It does not replace the necessary medical training and experience required to perform procedures. Before performing any procedure using Intuitive technology, physicians are responsible for receiving sufficient training to ensure that they have the skill and experience necessary to protect the health and safety of their patients. Intuitive technology should only be used by physicians and staff who have received specific training in the use of Intuitive technology. Prior to using any training materials, refer to Intuitive Learning to ensure you are using the most up-to-date revision and that the software version of the training matches the software version installed on your system. There may be instances in which certain training content or activities listed above may not be available. For example, activities that require case history (e.g., videos or observations) may not be immediately available following a new product launch. In those cases, if you wish for additional training, please consult with your hospital and/or work with your Intuitive representative to explore alternative training activities.

In the U.S., for important safety information, indications for use, risks and full cautions and warnings, please refer to the user manual(s) and www.intuitive.com/safety.

In all other regions, for important safety information, indications for use, risks and full cautions and warnings, please refer to the user manual(s).

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